

CANCELLATION

In the event of your party needing to cancel the booking, the following charges will apply.

More than 8 weeks before arrival - loss of deposit.

4-8 weeks before arrival - 50% of total rental cost.

Less than 4 weeks before arrival - 100% of total rental cost.

Failure to pay the final balance by the due date (8 weeks prior to arrival), may result in the loss of the booking and any deposits paid. We will endeavour to contact the guest, but reserve the right to cancel if no contact is made.

Any alterations to confirmed bookings must be made in writing. The owners will try to accommodate any requests, subject to availability, to alter a booking, but no guarantee can be made.

If any alterations are not possible, and the guest has to cancel, the cancellation charges will apply.

In the event the owners, due to circumstances beyond their control, have to cancel the booking, the guest will receive a full refund of all monies paid (without interest, compensation, or any other loss or expense incurred). However the management company will always seek to relocate your booking to a similar standard of property.

We recommend that all guests take out holiday, travel, medical, and cancellation insurance cover at the time of booking to cover all eventualities.

FORCE MAJEURE

The owners and their agents accept no responsibility or liability for any loss or damage caused by events beyond their control, including, but not restricted to strikes, war, civil unrest, flight delays, fire flood, or any adverse weather conditions.

SAFTY & SECURITY

To comply with safety regulations no person not listed on the booking form may occupy the property.

The maximum number of occupants must not be exceeded.

The swimming pool / spa is used at the guests own risk .The owners or their agents accept no liability for injury, loss, or any damage caused as a result of use. It is the responsibility of the guests to ensure children are properly supervised.

Glass is not permitted in the pool area, please use the plastic items provided.

The villa is equipped with a 24 hr monitored alarm system. Care must be taken to avoid false alarms.

Any costs incurred by such call outs will be charged from the security deposit.

COMPLAINTS

In the unlikely event of a problem or complaint arising during your stay, please contact the management company immediately, who will seek to resolve the matter as soon as possible?

If the matter cannot be resolved you should contact the owner, in writing, within 14 days.

The owners cannot accept any responsibility for matters not reported to the management company as requested.

DISCLAIMER

The property is privately owned, and the owners or the management company cannot accept any responsibility for personal injury, accidents, loss or damage to personal belongings however caused.

The owners reserve the right of entry at any time. This includes management personnel, pool maintenance, gardeners, and pest control etc.

Website description: Whilst all information on the website is correct to the best of our knowledge, it is understood that the information is for guidance only, and forms no part of the contract.

The contract is subject to the laws of England, and the parties submit to the exclusive jurisdiction of the English courts.

SIGNED.....

DATE.....